Chapter 43. Credentialing

IC 27-13-43-1

Application of chapter

- Sec. 1. (a) Except as provided in subsection (b), this chapter applies to a health maintenance organization that provides basic health care services.
- (b) This chapter does not apply to the credentialing of a provider by a health maintenance organization if the provider's application for credentialing is only for purposes of providing health care services to the following:
 - (1) A Medicaid recipient under a Medicaid risk based managed care program described in IC 12-15-12.
 - (2) An individual who is covered under the children's health insurance program established under IC 12-17.6-2.

As added by P.L.26-2005, SEC.4.

IC 27-13-43-2

Provider credentialing

- Sec. 2. (a) The department shall prescribe the credentialing application form used by the Council for Affordable Quality Healthcare (CAQH) in electronic or paper format, which must be used by:
 - (1) a provider who applies for credentialing by a health maintenance organization; and
 - (2) a health maintenance organization that performs credentialing activities.
- (b) A health maintenance organization shall notify a provider concerning a deficiency on a completed credentialing application form submitted by the provider not later than thirty (30) business days after the health maintenance organization receives the completed credentialing application form.
- (c) A health maintenance organization shall notify a provider concerning the status of the provider's completed credentialing application not later than:
 - (1) sixty (60) days after the health maintenance organization receives the completed credentialing application form; and
 - (2) every thirty (30) days after the notice is provided under subdivision (1), until the health maintenance organization makes a final credentialing determination concerning the provider.

As added by P.L.26-2005, SEC.4.